

Pecos Valley Regional Communications Center

Board of Directors Minutes

Held in Chaves County Administrators Building, Sheriff Department Training Room

Wednesday, June 1, 2022

Notice of this meeting was given to the public in compliance with section 10-15-1 through 10-15-4 NMSA 1978 and Resolution 20-26

ROLL CALL

Meeting convened at 1:32 p.m. with Chief Matt Miller presiding. Deputy City Manager Mike Matthews as proxy for City Manager Joe Neeb, Mac Rogers as proxy for County Manager Bill Williams, Chief Phil Smith, Karen Sanders, Mike McLain as proxy for Chief Monty Baker.

Also attending according to the sign in sheet were: Jill Pollock, Alison Herring, Jennifer Garcia, Larry Connelly, Jeff Bechtel, and David Jones.

APPROVAL OF THE AGENDA

Mike Mathews made a motion to approve the agenda, seconded by Mike McLain, and voted in the affirmative.

APPROVAL OF THE MINUTES

Mike Mathews made a motion to approve the minutes from the last meeting, seconded by Mike McLain, and voted in the affirmative.

ACTION ITEMS

No action items were presented or discussed.

NON-ACTION ITEMS

Radio Update – David Jones gave an update on the countywide radio system.

Microwave dishes have been put in everywhere but the Hagerman site. Mac Rogers stated that the structure was there as of last week for the Connex to keep it water tight. Electrician will be there tomorrow to wire it. Air condition will be later in the month.

In July, Code 3 will be back down to do the antennas and the system. Then to Dunken, Capitan, and Mesa.

David said that the State suggested that the line of sight from Mesa to Elida that the State has been used as a backup for our system. David said it sounds like the State may partner on the project if the county was interested. Presently, there is only 1 pathway. If you lose one, you will lose others. Ball park figure for the project just as a guess from David is 50-60 thousand.

Dispatch issues – continued problems, particularly with RPD1, missing audio. Teri Best stated that it has been 6 to 9 months of problems, beginning with CCSO and migrating to RPD. Zetron and Atlas are passing the responsibility back and forth, but Code 3 has proven that it is a Zetron issue. The problem is

with Zetron's server becoming dually active. Continuing to troubleshoot and solidify that the problem is not on our radio system side but on the dispatch console side. Will be using the backup. Will not affect the field, just will change the ID number. David believes the problem is with Zetron and Zetron's support is non-responsive. The present ticket has been open 9 months.

Teri Best said that she spoke with the Zetron rep last week who stated he was not aware we were having a problem. Teri will be getting in touch with the rep and pressing the issue and/or going higher if necessary.

David added that Zetron has been bought out recently.

Teri presented that the dispatch problem manifested right as the switchover happened so it is possible that the dispatch has been a problem but was masked by the system issues that were corrected last summer.

There was a question concerning the texting coming from the CAD for county fire. Jeff Bechtel said it has something to do with the 700 group that changed with the implementation of ProQA. Central Square is trying to help Jeff work through it but it has been elusive. Teri said that dispatch will get in touch with the project manager with Priority Dispatch with the problem with implementation and find someone who can help with the issue.

PVRCC Operations Report: Alison Herring gave information concerning staffing and training. Gabriela Garza has been promoted to Communications Supervisor to replace a supervisor who resigned. Coordinators will be helping out with shifts while we get new call-takers ready to work independently. Go live for law enforcement protocols is September. Deliverables are due from law enforcement for definitions and response configuration. There was some vandalism to the county building and tower that occurred over the Memorial Day weekend. No effect on operations was noted.

The initial meeting with the architects took place on the 19th. A follow-up meeting is anticipated with them soon.

Call Volume statistics were given for May.

CHAIR ANNOUNCEMENTS / REPORTS

Teri Best shared that RPD was looking to upgrade their RMS system. This will affect the CAD. The vendor is coming to do a demo for everyone that utilizes the CAD. There are proposed dates of July and August. She will send out dates to see what everyone's availability is. She also shared that the CCSO just updated their RMS so they are not in the immediate market and that it is separate. They are however interested in the demo as down the line, it would be best to get everyone on the same system.

Chief Smith, Karen Sanders, and Teri will be looking for grant opportunities to support the project.

PUBLIC PARTICIPATION

None.

ADJOURNMENT

Meeting adjourned at 2:04 p.m. Next meeting is scheduled for July 6, 1:30pm, in the Sheriff's Department Training Room.